

# **MuleRun Enterprise**

**AI Agent Platform for Business  
([mulerun.com/pricing](https://mulerun.com/pricing))**

MuleRun Team

# Agenda

- 1. Product Overview**
- 2. Product Features**
- 3. Use Cases**
- 4. Security Architecture**
- 5. Admin Console**

# **1. Product Overview**

# Three Major Barriers to Enterprise AI Adoption



## AI Capabilities Don't Translate to Business Value

Generic LLMs lack enterprise-specific knowledge, fail to understand business terminology and internal processes, and provide answers disconnected from actual operations.

*"Asking AI is pointless — I still have to look it up myself."*

*"Good answer in theory, but completely ignores our business context."*

*"Employees are absorbing the cost of using AI with little return."*



## Data Security Is Hard to Guarantee

Uploading sensitive enterprise data to public AI services poses data leakage risks; employee misuse of AI leads to frequent compliance violations.

*"Once data leaves, it never comes back."*

*"Will our data be used to train their models?"*

*"Could competitors access our internal data?"*



## Organizational Knowledge Keeps Walking Out the Door

Employee expertise lives in individual minds. When people leave, invaluable knowledge disappears with them, leaving the organization unable to learn from its own history.

*"When senior staff leave, they take all their knowledge with them."*

*"When someone is on leave or sick, critical business processes fall apart."*

*"Knowledge and experience can't evolve as the business grows."*

# The AI Agent Platform Built for Businesses — MuleRun Enterprise

MuleRun Enterprise is an AI agent platform designed exclusively for enterprises. Not a generic chat tool — but an intelligent work partner that understands your business, protects your data, and retains your organizational knowledge.



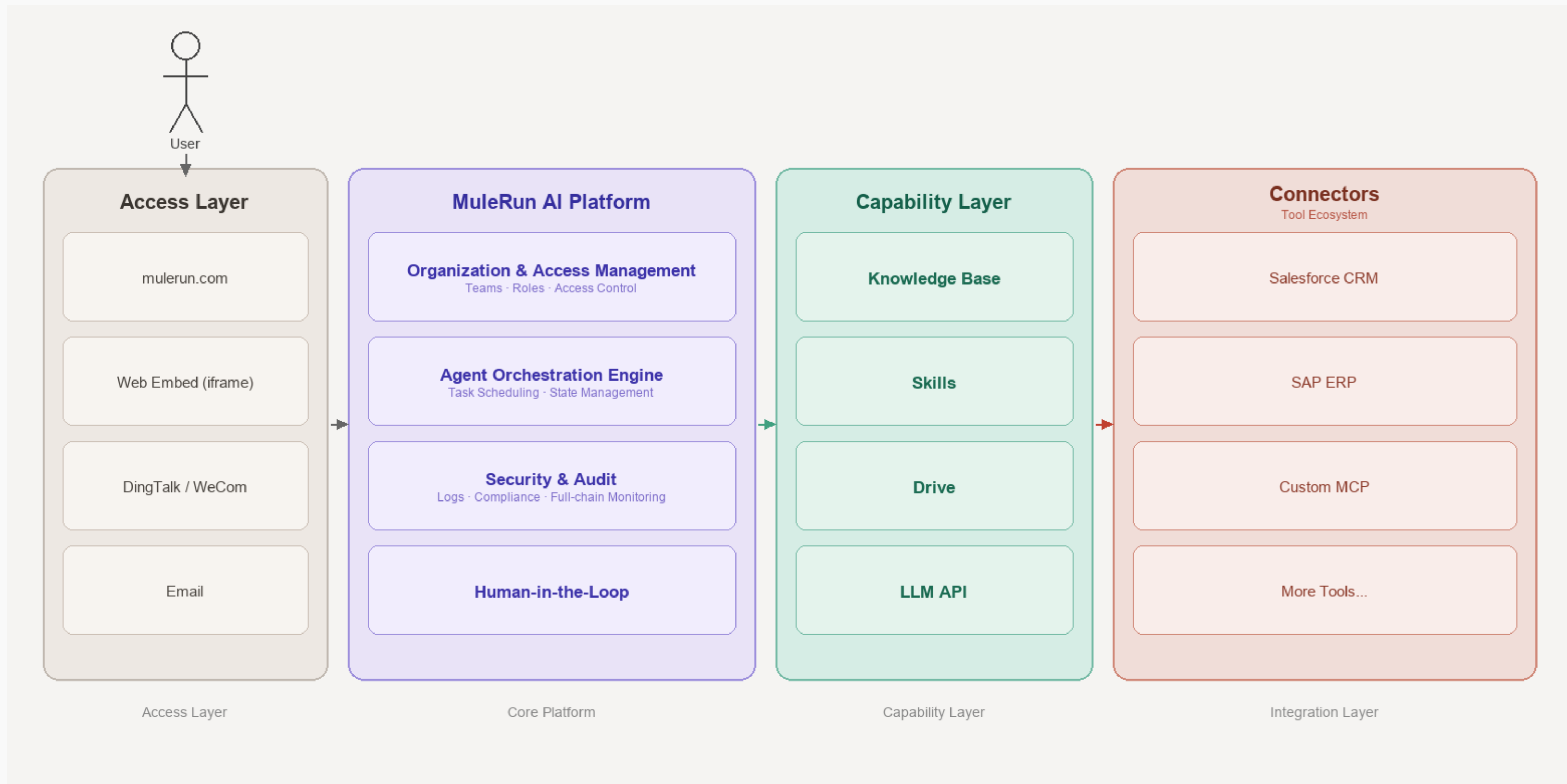
## Enterprise AI Workbench Always On. Always Working.

Last week, conversion in the East China region dropped 15% without warning. Help me identify the root cause — was it traffic quality, sales follow-up, or the product itself? Provide a preliminary attribution analysis.

Send Command ↑

## **2. Product Features**

# Product Features



## **3. Use Cases**

# Use Cases Landscape

## ● Sales

- Lead Scoring & Assignment
- Follow-up Reminders
- Auto Quote Generation
- Competitor Analysis
- Sales Script Recommendations
- CRM Data Entry

## ● Product

- User Feedback Categorization
- Requirement Prioritization
- PRD Draft Generation
- Competitor Feature Comparison
- User Interview Summaries
- Release Notes Organization

## ● Finance

- Invoice Verification & Archiving
- Expense Approval Automation
- Financial Data Analysis
- Budget Execution Monitoring
- Compliance Risk Alerts
- Monthly Report Generation

## ● Marketing

- Multi-channel Content Creation
- Ad Copy A/B Testing
- Competitor Sentiment Monitoring
- Campaign Planning
- SEO Keyword Optimization
- Data Report Writing

## ● R&D / Engineering

- Code Review Assistance
- Automated Bug Localization
- Technical Doc Generation
- Unit Test Case Writing
- API Integration Acceleration
- Incident Post-mortem Reports

## ● Legal / Compliance

- Contract Clause Review
- Risk Clause Annotation
- Regulatory Change Tracking
- Compliance Self-check Checklist
- NDA Quick Comparison
- Case Search & Summary

## ● Customer Service

- Ticket Auto-Classification
- Intelligent FAQ Responses
- Sentiment Detection & Alerts
- Multilingual Support
- Complaint Root Cause Analysis
- Satisfaction Tracking

## ● Human Resources

- Resume Screening & Ranking
- Interview Question Bank
- Onboarding Automation
- Performance Review Writing
- Employee Q&A Assistant
- Customized Training Content

## ● Operations / Supply Chain

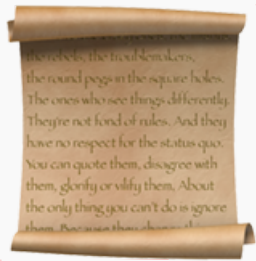
- Inventory Forecasting & Replenishment
- Supplier Price Comparison
- Logistics Anomaly Alerts
- SOP Document Updates
- Cross-department Coordination
- Efficiency Bottleneck ID

## **4. Security Architecture**

# Three-Layer Security Architecture Overview

From contractual commitments to infrastructure design to application-level controls — each layer stands independently, and together they form an enterprise-grade data security moat that is exceptionally hard to breach.

## LAYER 1 · CONTRACT



### Zero-Training Commitment in Writing

Legally binding clauses in the Enterprise SLA explicitly prohibit using customer payload data for foundation model training. Data is used and discarded — no retention, no feedback loop.

LEGAL BINDING

## LAYER 2 · ARCHITECTURE



### Cloud-Native Private Network — Zero Public Exposure

VPC private networking + PrivateLink ensures all data flows are contained within a closed private network. No public internet egress. No attack surface.

ARCHITECTURE-LEVEL ENFORCEMENT

## LAYER 3 · APPLICATION



### Dynamic PII Masking — Secrets Never Reach the Model

Sensitive fields are replaced with placeholders in real time before being sent to the LLM. The model only sees business logic. Results are restored within a trusted boundary upon return.

PROACTIVE DEFENSE

## **5. Admin Console**

# Admin Console

## - Members & Permissions

**Admin Console** Workspace **Members & Permissions** v1 v2 v3 中文 EN

**Members & Permissions**  
Manage all members, role assignments, and access control + Invite Member

Total Members: **24** Active (7d): **18** Admin Seats: **3** Pending Invites: **2**

All 24 members total

USER	ROLE	TEAM	STATUS	MONTHLY USAGE	LAST ACTIVE	
<b>ZW</b> Zhang Wei zhang.wei@company-g.com	Admin	Engineering AI	Online	84%	Just now	Edit
<b>LN</b> Li Na li.na@company-g.com	Member	Product	Online	42%	5 min ago	
<b>WM</b> Wang Min wang.min@company-g.com	Member	Operations ...	Offline	61%	2 hours ago	
<b>CJ</b> Chen Jing chen.jing@company-g.com	Member	Marketing	Offline	18%	Yesterday	
<b>LH</b> Liu Hao liu.hao@company-g.com	Admin	Engineering	Online	73%	1 min ago	
<b>SY</b> Sun Yu sun.yu@company-g.com	Pending	Data	Inactive	—	—	

**Company G** Super Admin

**Admin Console** Workspace **Members & Permissions** v1 v2 v3 中文 EN

**Members & Permissions**  
Manage all members, role assignments, and access control + Invite Member

Total Members: **24** Pending Invites: **2**

All 24 members total

USER	MONTHLY USAGE	LAST ACTIVE	
<b>ZW</b> Zhang Wei zhang.wei@company-g.com	84%	Just now	Edit
<b>LN</b> Li Na li.na@company-g.com	42%	5 min ago	Edit
<b>WM</b> Wang Min wang.min@company-g.com	61%	2 hours ago	Edit
<b>CJ</b> Chen Jing chen.jing@company-g.com	18%	Yesterday	Edit
<b>LH</b> Liu Hao liu.hao@company-g.com	73%	1 min ago	Edit
<b>SY</b> Sun Yu sun.yu@company-g.com	—	—	Resend Revoke

**Invite Member** ×

Invite new members to join the workspace

1 Basic Info 2 Permissions 3 Confirm & Send

Email Address

Separate multiple emails with commas, up to 10 at a time

First Name  Last Name

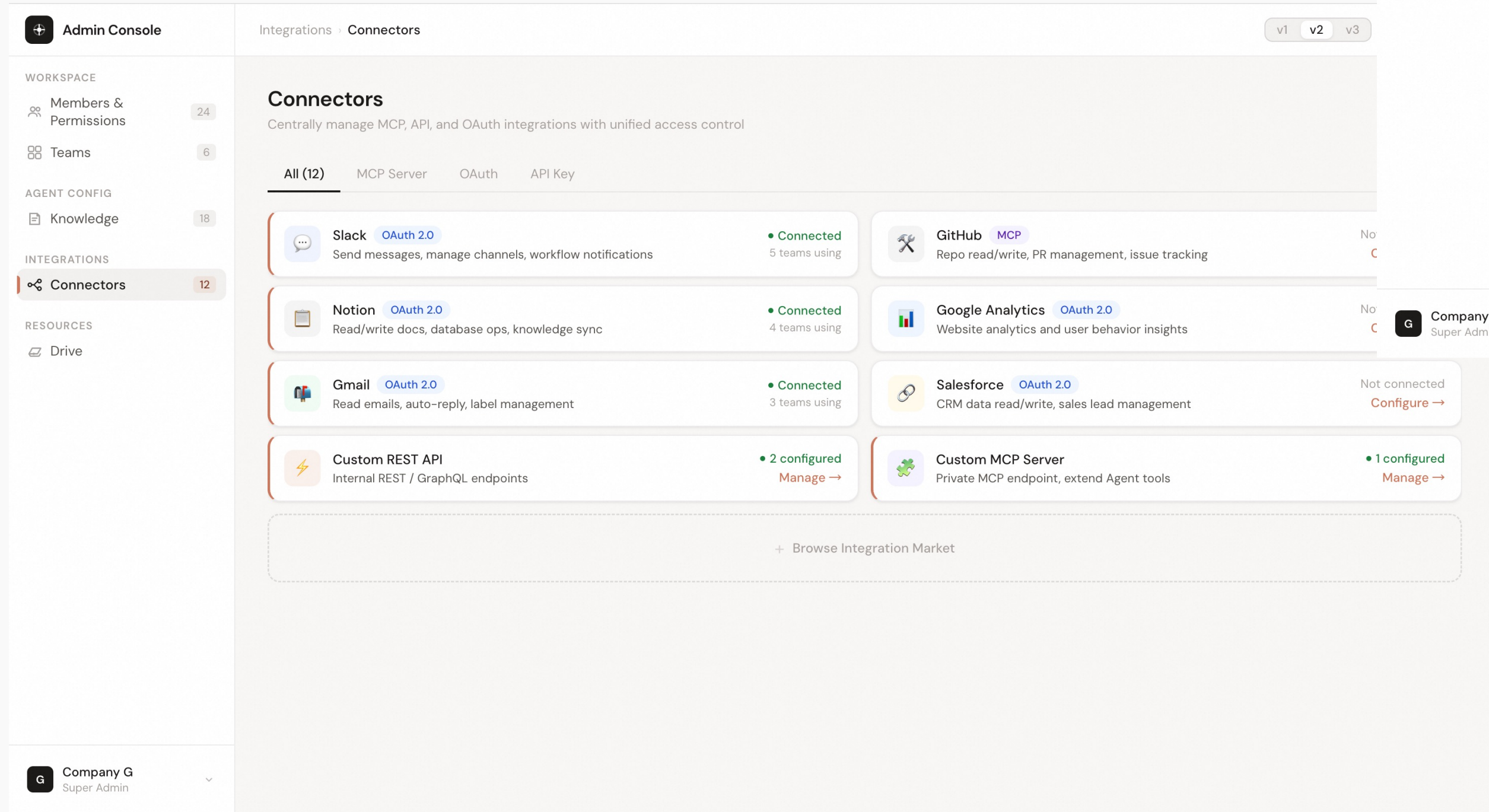
Title / Notes

Cancel Next →

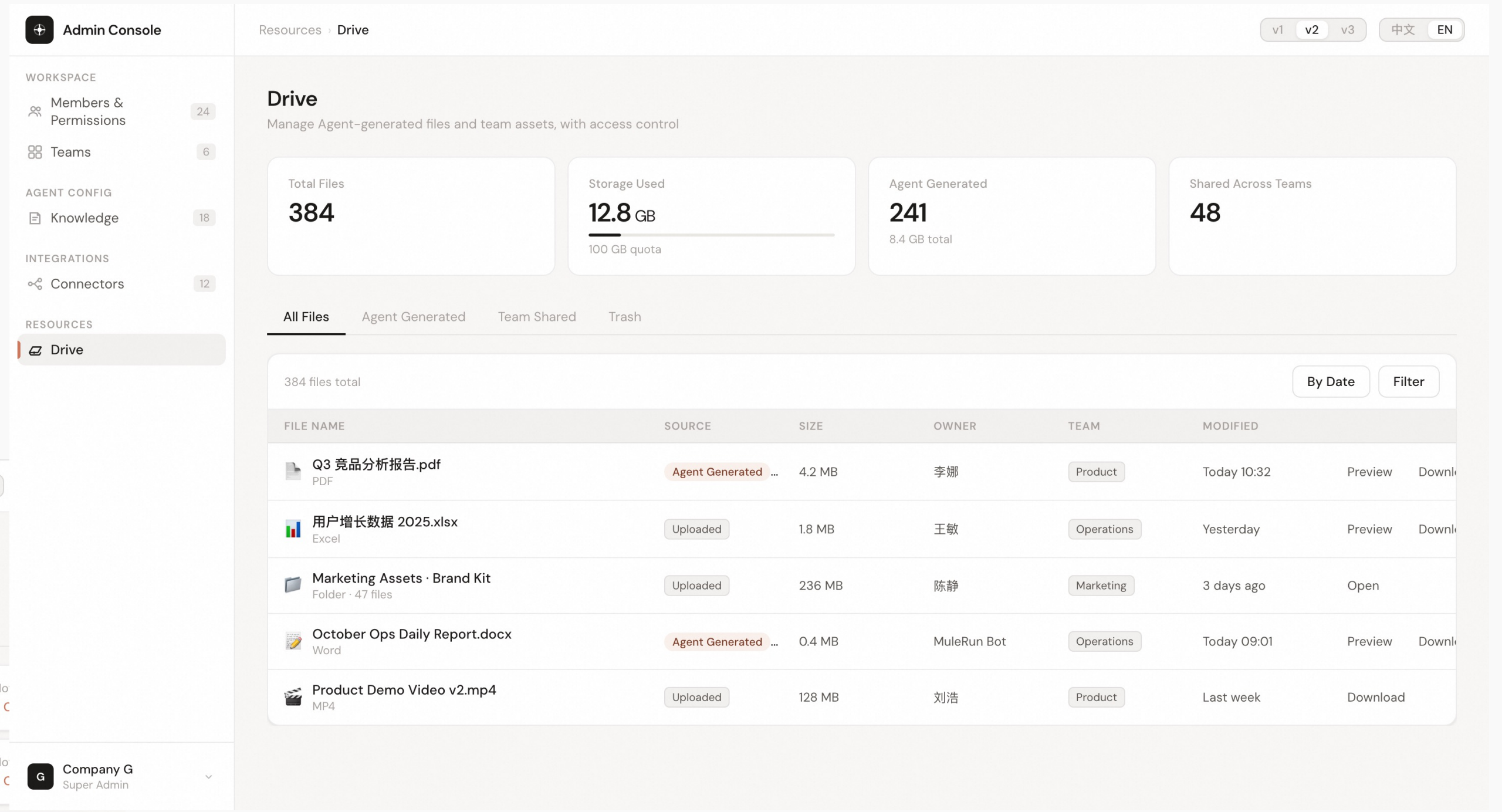
**Company G** Super Admin

# Admin Console

- Team Management
- Knowledge Base (Org & Team level)
- Connectors (Org & Team level)
- Drive (Org & Team level)



The screenshot shows the 'Connectors' page in the Admin Console. The left sidebar includes 'Admin Console', 'Workspace' (Members & Permissions: 24, Teams: 6), 'Agent Config' (Knowledge: 18), 'Integrations' (Connectors: 12), and 'Resources' (Drive). The main content area is titled 'Connectors' and describes managing MCP, API, and OAuth integrations. It features tabs for 'All (12)', 'MCP Server', 'OAuth', and 'API Key'. A grid of connector cards is displayed, including Slack (Connected, 5 teams using), Notion (Connected, 4 teams using), Gmail (Connected, 3 teams using), Custom REST API (2 configured), GitHub (MCP, Not connected), Google Analytics (OAuth 2.0, Not connected), Salesforce (OAuth 2.0, Not connected), and Custom MCP Server (1 configured). A '+ Browse Integration Market' button is at the bottom.



The screenshot shows the 'Drive' page in the Admin Console. The left sidebar is identical to the previous screenshot, with 'Drive' selected under 'Resources'. The main content area is titled 'Drive' and describes managing Agent-generated files and team assets. It features four summary cards: 'Total Files: 384', 'Storage Used: 12.8 GB (100 GB quota)', 'Agent Generated: 241 (8.4 GB total)', and 'Shared Across Teams: 48'. Below these are tabs for 'All Files', 'Agent Generated', 'Team Shared', and 'Trash'. A table lists 384 files with columns for File Name, Source, Size, Owner, Team, and Modified. The table includes files like 'Q3 竞品分析报告.pdf', '用户增长数据 2025.xlsx', 'Marketing Assets - Brand Kit', 'October Ops Daily Report.docx', and 'Product Demo Video v2.mp4'. A '+ Filter' button is in the top right of the table.

FILE NAME	SOURCE	SIZE	OWNER	TEAM	MODIFIED	
Q3 竞品分析报告.pdf	Agent Generated ...	4.2 MB	李娜	Product	Today 10:32	Preview Download
用户增长数据 2025.xlsx	Uploaded	1.8 MB	王敏	Operations	Yesterday	Preview Download
Marketing Assets - Brand Kit	Uploaded	236 MB	陈静	Marketing	3 days ago	Open
October Ops Daily Report.docx	Agent Generated ...	0.4 MB	MuleRun Bot	Operations	Today 09:01	Preview Download
Product Demo Video v2.mp4	Uploaded	128 MB	刘浩	Product	Last week	Download

# Admin Console

## - Skills (Org & Team level)

**Admin Console**

Agent Config > Skills v1 v2 v3 中文 EN

**Skills**  
Fine-grained control over which Agent capabilities each team can use

Enabled Skills **24**

Custom Skills **8**

Calls This Month **12.4K**  
↑ 23%

Avg. Success Rate **98.2%**

SKILL	TYPE	TEAMS	MONTHLY CALLS	SUCCESS	ENABLED
<b>Web Search &amp; Browse</b> Real-time search and intelligent web content extraction	Built-in	All	4,821	99.4%	<input checked="" type="checkbox"/>
<b>Code Execution Sandbox</b> Python / JavaScript / Bash secure execution	Built-in	Engineering Data	2,130	98.1%	<input checked="" type="checkbox"/>
<b>Document Intelligence</b> PDF / Excel / Word / PPT content understanding	Built-in	All	3,440	97.8%	<input checked="" type="checkbox"/>
<b>Knowledge Retrieval</b> Enterprise knowledge base semantic search & RAG	Built-in	All	5,102	94.7%	<input checked="" type="checkbox"/>
<b>Image Generation</b> Generate images and design assets from prompts	Extension	Marketing Product	892	91.3%	<input type="checkbox"/>
<b>SQL Database Query</b> Connect to enterprise data warehouse with controlled que	Extension	Data Engineering	1,104	98.9%	<input checked="" type="checkbox"/>

**Company G**  
Super Admin

**Thank you!**